



Milton Roy Global Services Asset Management

Delivering Excellence in Asset Management • Auditing
• Health Checks • Repairs • Re-manufacturing •
Preventive Maintenance • Service

 **MILTON ROY**

an Accudyne Industries brand

Partners in Your Process

Milton Roy Global Services (MRGS) incorporates extensive industry experience, a proven track record, and a culture of continuous technological innovation to deliver the most reliable, comprehensive range of metering pumps and mixing technology. Our global network of professionals bring over 80 years of real-world application experience and a broad product portfolio to get the results you need.

The Global Services Asset Management program specializes in providing pump system expertise to ensure your systems operate safely and reliably. With a dedicated team of technical experts, we monitor, analyze, report, and respond to the challenges of aging assets, regulatory compliance issues, adverse weather conditions, environmental threats and emerging technologies to help you stay on line and in production.

Asset Management Services

The Asset Management programs allow our customers to generate the maximum value from their asset bases. Companies applying these asset management programs on average spend considerably less on unplanned downtime. After enrolling in the program, they quickly realize the benefits:

- Increased production
- Increased equipment efficiency
- Decreased production downtime
- Decreased future costs associated with equipment failure
- Decreased energy consumption and costs
- Decreased consumption of parts



Service	Description
Commissioning/Startup Assistance	Experienced and highly capable field service experts ensure a total plant focus for optimum performance
Audit	Mapping and full record of products on site
Health Checks	Up to nine-point in-service cross-sectional overview of your asset in preparation for an annual or bi-annual plant outage
Maintenance Contracts	Scheduled program servicing products to an agreeable timescale to maximize asset performance and minimize downtime
Asset Management Program	Assist in assessing inventory obsolescence management, lifecycle management, asset performance, etc.

Spare Parts and Kits

We recommend keeping spare parts on hand to ensure quick and easy routine maintenance.

- **Commissioning Spares:** Spares often required during startup and commissioning of new equipment
- **Routine Preventative Maintenance Kits:** These kits are used to replace components that wear during the equipment lifecycle, ensuring your equipment operates normally.

Global Services program provides spare parts and kits for emergency maintenance and retrofits. The appropriate spare parts are listed in the user operating manual.



Training

The Global Services Training Program has a dedicated team of trainers to provide specific training to our customers on the installation, use and maintenance of our dosing pumps.

The training program is designed to equip maintenance staff, engineers and operators with the knowledge and skills to properly maintain your pump systems.

The standard training program is a four-day course covering the entire portfolio of products. In addition, we offer on-site training at your facility or specialized training to meet your specific requirements.



To register for a class, contact your [local representative](#), or complete the [registration form](#).

Authorized Repair Centers

Should your pump require repair or service, authorized repair technicians are available to get you back on line. At our state of the art repair centers, MRGS authorized technicians can give your pump a new lease of life.

Before



After



Europe, Middle East, Africa

Telephone: +33 (0)2 32 68 30 02

Fax: +33 (0)2 32 68 30 96

Spare parts request: mr14.spares@miltonroy.com (dosing and mixing)

Service request: mr14.sat@miltonroy.com (dosing) | mr18.aftersales@miltonroy.com (mixing)

Global Service Centers

Milton Roy Americas

201 Ivyland Road

Ivyland PA 18974

USA

(215) 441-0800

infoweb@miltonroy.com

Milton Roy Asia

Building 1

No. 879 Shen Fu Road

XinZhuang Industrial Zone

Min Hang District

Shanghai, China 201108

(86) 21 6121 1600

marketing.mris@miltonroy.com

Milton Roy Europe

10 Grande Rue

27360 Pont-Saint-Pierre

France

+33 (0)2 32 68 30 00

mr14.contact@miltonroy.com (pumps)

mr18.contact@miltonroy.com (mixers)

Milton Roy India

Plot No: P 45/1

Domestic Tariff Area 8th Avenue

Mahindra World City

Chengalpattu - 603 002 India

91 44 71113111

mrisesales@miltonroy.com

We are a proud member of Accudyne Industries, a leading global provider of precision-engineered, process-critical and technologically advanced flow control systems and industrial compressors. Delivering consistently high levels of performance, we enable customers in the most important industries and harshest environments around the world to accomplish their missions.